

June 1, 2022

Dear Yuya and Sakura House Staff,

The front of the card would be perfect if it read, "You've touched **our lives** in so many ways."

Sakura House has touched our mom's life in so many ways – you provided a safe and happy place for her to be. We were always impressed with the safety precautions Sakura House employed. We felt it was okay for mom to return to Sakura House once Covid vaccinations had been given because we knew all the necessary safety precautions would be taken. We could see evidence of your safety diligence as we dropped and picked her up. We don't remember the exact details of the incident that involved a vendor using expired food products. We appreciate you notifying the families so we were aware of the incident. The "Renraku Cho" provided good communication between Sakura House and our family.

We dropped her off to Sakura House knowing she was in good hands and in the midst of staff who knew how to care for her even with Alzheimer's. She was provided with different and stimulating activities each time she went. She enjoyed Ohana (flower arranging) and we also loved having the beautiful flowers in our homes. We bragged to our friends and other family members about Sakura House's quick shift to use technology and Zoom exercises each day, not only once a day but twice a day! My mom really loved participating in the singing each Wednesday. (We loved the 30 minutes mom was occupied!) Thank you for including "Sukiyaki." She listened to that song even on the day she passed. She would sing herself to sleep each night with the songs she sang at Sakura House.

Sakura House has touched our lives in so many ways – you provided a good example and taught us (her daughters) how to communicate with mom, especially with her Alzheimer's. You not only made her happy but you made us happy with your cheerful greeting each morning and positive affirmation each afternoon. We could see how well she responded to your communication.

We are also grateful for your patience with us and mom as she we encountered problems with her BM and slowing down, at the end she took so long walking five feet. We also know she must have occupied your restrooms for a long time as she painstakingly folded the toilet paper ever so perfectly!

Thank you for allowing mom to continue being a member of Sakura House as long as you did. We appreciate the patience you had with her and us. The three days she was at Sakura House provided us much relief, time to work, and continuance of our activities.

Sakura House provided a very vital service for mom and our family!

WE WILL MISS ALL OF YOU!!!

"O Sewa Sama Deshita!"

With Much Appreciation!